See how RecordPoint information intelligence compares to the competition

Why is RecordPoint the right choice for your organization? Compare RecordPoint's information intelligence SaaS with other service providers and see why we're the global leader in information governance.

	RecordPoint	Hyland	Micro Focus	AvePoint	OpenText
Cloud-native Cloud-native content management empowers organizations with enhanced flexibility, scalability, and lower operational costs.	**Yes** Cloud-native SaaS solution that reduces total cost of ownership (TCO).	**Limited** On-premises solution only. Limited hosting infrastructure increases TCO.	**No** On-premises solution only. Increased TCO due to limited hosting choices.	**Limited** Cloud hosted with limited connectivity to line of business systems.	**Yes** Available as a SaaS solution to manage physical and digital records.
ML and AI Machine learning (ML) and artificial intelligence (AI) models can help you gain higher accuracy in data classification, reducing risk and strengthening your compliance posture.	**Yes** Advanced AI and natural language processing (NLP) to understand and automatically classify new content.	**Limited** Offers early adoption of ML-based extraction and classification. Complex UI targets advanced users.	**Limited** Uses NLP to classify data, but includes complex GUI and requires manual processes.	**Limited** Provides ML classification. Available only as an on-premises add-on to AvePoint's solution.	**Limited** Accessing OpenText's ML capabilities requires use of multiple products, increasing complexity.

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In-place content management Centralize policies, maintain workflows, and manage content in-place across multiple repositories.	**Yes** Content is managed in-place. Maintain workflows and collaboration while Records365 manages content.	**No** Does not offer in-place content management outside of OnBase.	**Limited** Offers limited in-place content management with additional on-premises components.	**Limited** Provides native integrations for in-place management. Limited to Office 365, file shares, and SharePoint.	**No** Not a true in-place content management system. Supports a limited number of content sources.
Data analytics and reporting The right data analytics solution makes it easy to manage regulatory, legal, and information governance requirements for electronic and physical content.	**Yes** Customizable analytics and reports easily integrate with business dashboards.	**Limited** Provides limited reporting capabilities through an interface that is not very extensible to the rest of the business.	**Limited** Provides limited reporting capabilities; requires technical knowledge of databases.	**Limited** Provides limited prebuilt reporting templates that provide some usage metrics.	**Limited** Provides prebuilt compliance reporting templates with limited customization.
Connectors Connectors enable you to apply advanced governance consistently across all your content sources.	**Yes** Natively integrates with content inside and outside the enterprise. Extensible across multiple repositories and platforms.	**Limited** Offers limited platform integration that requires installation of add-ons; these integrations require manual work to capture content.	**Limited** Content source integration requires configuration of separate on-premises integration components.	**Limited** Provides records management capabilities for the Microsoft suite; limited support for others.	**Limited** Requires a plugin to integrate with cloud and on-premises content sources, which can interfere with end-user experience.

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Physical records The right solution can help ensure your physical files and records receive the same level of management, enabling seamless governance across all content repositories.	**Yes** Enables customized, seamless management of physical and electronic records across all repositories.	**Limited** Provides physical records management capabilities, but features are not available via web.	**Limited** Enables management of physical and electronic records. Complex UI requires advanced power users.	**Limited** Physical records management available only in AvePoint Cloud Records; capabilities are limited.	**Yes** Allows for management of physical and electronic records across all supported content sources.
Security trimming and roles Apply security controls and assign access to your data, so users only see relevant content—and other departments can't access the wrong file.	**Yes** Enables organizations to define appropriate permissions for access to physical and digital content.	**Limited** Provides security trimming capabilities and enables metadata-based security keywords.	**Limited** Provides role-based access control and fine-grained security trimming. Can only be configured within Content Manager with no inherited permissions.	**Limited** Security controls are based on cloud permissions or role-based access controls. Limited to 3 prebuilt roles. No support for physical records-trimming access.	**Yes** Provides both fine-grained controls via role-based access control and security trimming. Security trimming for digital records does not inherit permissions from content sources.

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Centralized search Securely aggregate, classify, and manage all content through a single, comprehensive dashboard.	**Yes** Advanced search functionality enables universal discovery across content repositories and associated metadata.	**Limited** Search capabilities based on manually captured content within OnBase. Limited connectivity to other content sources.	**Limited** Search capabilities based on content within Content Manager only. Limited searchability in other repositories.	**Limited** Search capabilities are limited to a small set of metadata fields.	**Limited** Search capabilities for knowledge mining and discovery are offered as a product separate from OpenText Records Management.
Standards compliant Managing compliance can be complicated—choosing a solution certified in relevant regulations can help your organization stay secure and compliant.	**Built on Microsoft Azure** with data centers certified in ISO/IEC 27001:2005 and SOC 1 and 2. Competencies in 11 records management standards.	**Compliant with ISO 27001 and SOC 2 and 3.** Does not offer compliance with common standards like ISO 16175 or MoReq2010.	**Customer is responsible for security**, confidentiality, and availability of their data. Compliant with ISO 15489:2001, elements of ISO 16175, DoD 5015.2 V3, and VERS.	**Built on Microsoft Azure**. Compliant with ISO 27001:2013, CSA STAR Assessment, FedRAMP, SOC 2s, and VERS.	**Compliant with DoD 2015.2 V3,** VERS, UK National Archives Electronic Records Management Systems, ISO 15489, U.S. Food and Drug Administration 21 CFR Part 11, U.S. Section 508 and SEC 17a-4.

Does your organization need information intelligence?

Let's explore how RecordPoint can help you increase compliance, reduce risk, strengthen data security, and improve organizational efficiencies. Contact us to start a conversation today.

RECORDPOINT™